

Newcastle Wellbeing and Health Partnership

Key Outcome Indicators and Performance Measures

**Position as at
May 2009
(using most recently available information)**

Outcome Indicators and Performance Measures

The Outcomes in the Sustainable Communities Strategy (SCS) provide the framework for our work. These are shown below:



We look at progress by using:

- **Outcome Indicators** which give us insight into where we currently are in respect of an outcome or a combination of outcomes. These are measures at a population level. Good progress is the resulting impact of a range of services and projects working in partnership. No single programme, service or project is accountable for, or in control of, progress.
- **Performance measures** which demonstrate the contribution of a particular programme, service or project. Performance measures could relate to How much?; How well?; Is anyone better off? The relevant programme, service or project is accountable for service activity and improvement.

There are a range of Outcome Indicators and Performance Measures that could be used. Those in the Local Area Agreement (LAA) are those that Newcastle Partnership has agreed with government.

This first Quarterly report only lists Outcome Indicators and Performance Measures in the LAA. At a future meeting of the Wellbeing and Health Executive, we will be having discussions about other Outcome Indicators that we would like to use to gauge progress.

Summary Position at a glance (Arrow at side indicates changes since last report)

Performance measures in LAA	Latest data	Latest performance & evaluation against target	Change from last position	Next data	See page
NI136 People supported to live independently through social services (all adults)	Qtr 3 08/09 Year to date	3032.9 per 100,000 Green	↑ ☺	Qtr 4 in May 09	4
NI130 Social Care Clients receiving self-directed support per 100,000 population	Qtr 4 08/09 Year to date	210 per 100,000 Amber	↑ ☺	Qtr 1 09/10 in July 09	6
NI123 Stopping smoking	Jan 09 financial year to date (provis-ional)	720 per 100,000 Red	↑ ☺	Feb 09 financial year to date due soon	7
NI141 Vulnerable people achieving independent living	Qtr 3 08/09 Year to date	75.2% Green	N/A	Qtr 4 in July 09	8
NI142 Vulnerable people who are supported to maintain independent living	Qtr 3 08/09 Year to date	98.2% Green	N/A	Qtr 4 in July 09	9

Outcome Indicators in LAA	Latest data	Latest performance & evaluation against target	Change from last position	Next data	See page ..
NI008 Adult participation in sport	2008 survey	21.9% Green	↑ ☺	2010 (indicative)	10
NI039 Rate of hospital admissions per 100,000 for alcohol related harm	2006/2007	2,465 per 100,000 N/A	↑ ☹	07/08 data imminent	11
NI138 Satisfaction of people over 65 with both home and neighbourhood	2008 survey	82.7% N/A	N/A	2010 survey	12
NI119 Self reported measures of people's overall health and wellbeing	2008 survey	72.4% N/A	N/A	2010 survey	13
NI120 All-age all cause mortality rate (male)	2007	811.86 per 100,000 N/A	↓ ☺	2008 in Dec 2009	14

NI136 People supported to live independently through social services (all adults)

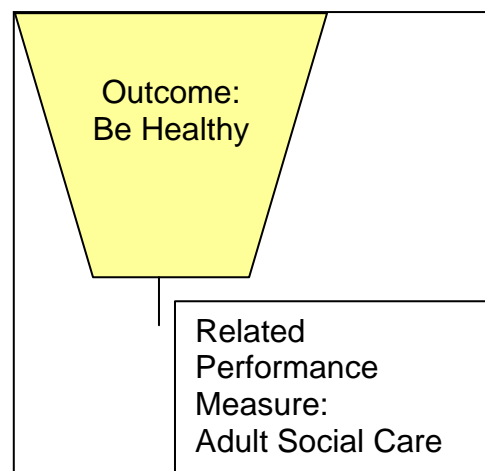
Newcastle City Council Adult Services Directorate helps vulnerable people (for example, older people; people with physical or learning disabilities; people with mental health problems; drug and alcohol users) live independently by providing, commissioning or grant-aiding adult social care.

The information for this measure is constructed from:

- information held in Adult Services' information systems about people who get community based services directly. This information is 'live' and accurate on a quarterly basis.
- an annual survey of grant funded services that is collated locally and then verified by the NHS Information Centre usually a number of months after the year end.

For this reason the figures provided locally on a quarterly basis and immediately at year end should be treated as indicative only. Final confirmation can only be given when the annual Grant Funded Survey information is finalised. The measure is expressed per 100,000 of population to allow comparison with other authorities.

Due to a change in the methodology for calculating this performance measure, there were some changes to the baseline and targets in the recent LAA refresh.

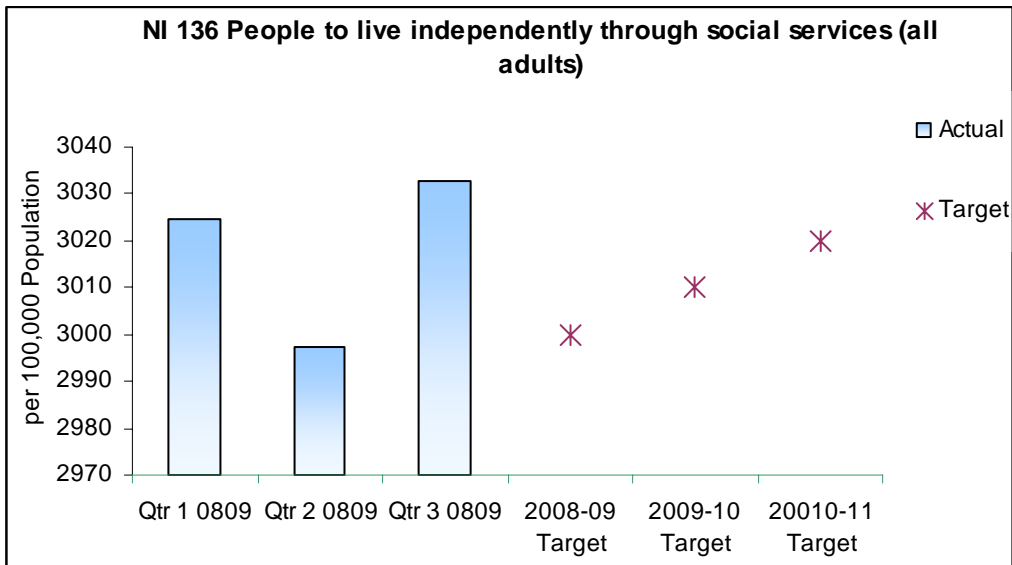


Original target figures				New target figures			
Baseline	2008-09	2009-10	2010-11	Baseline	2008-09	2009-10	2010-11
3110 per 100,000 pop.	3130	3150	3160	3119.5 (2007/08 old methodology)	3000 per 100,000 pop.	3136	3184

The most recent published information was Quarter 3 2008/2009, which gave us the position shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
Qtr 3 08/09 Year to date	3032.9 per 100,000 Green	N/A	Qtr 4 in May 09

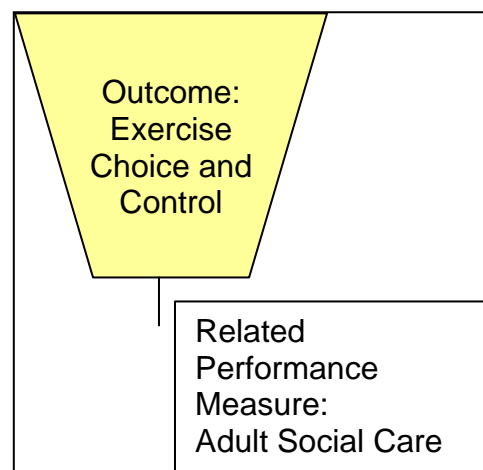
Recent performance information and targets are shown graphically overleaf



NI130 Social Care Clients receiving self-directed support per 100,000 population

As the next step from the previous performance measure, this measure provides us with additional insight into the degree to which Adult Social Care enables their service users to exercise choice and control.

Newcastle City Council Adult Services Directorate (ASD) is responsible for the management and provision of adult social care provision. The ASD Transformation Programme will ensure that an increasing number of people can self-direct their support needs through Direct Payment and Individual Budgets.



Due to a change in the methodology for calculating this performance measure, there were some changes to the baseline and targets in the recent LAA refresh. Note that from 2009/2010, the information will be reported as a percentage of all adult social care service users (i.e. the previously discussed performance measure), rather than per 100,000 population.

Original target figures				New target figures			
Baseline	2008-09	2009-10	2010-11	Baseline	2008-09	2009-10	2010-11
158.5231 (2007/08)	227.0869	454.1738	726.6147	3.59% (2007/08)	5.44%	13.60%	30%

The most recent performance information is shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
Qtr 4 08/09 Year to date	210 per 100,000 Amber	↑ ☺	Qtr 1 09/10 in July 09

The performance and the LAA targets graphs are not yet available.

The target number of people to receive Direct Payments in 2008/2009 was 500 service users. We achieved 467 people so the target was only narrowly missed. This was the result of significant and sustained activity throughout the year to increase the number of clients receiving Direct payments and there has been a significant increase on previous years figures. Comparison between the final quarter of 2007/08 and the same period in 2008/09 show an increase of 43 clients on previous year which is clearly a positive trend.

The infrastructure for self-directed support will be delivered through the Adult Transformation programme so significant changes will occur over the next 3 years.

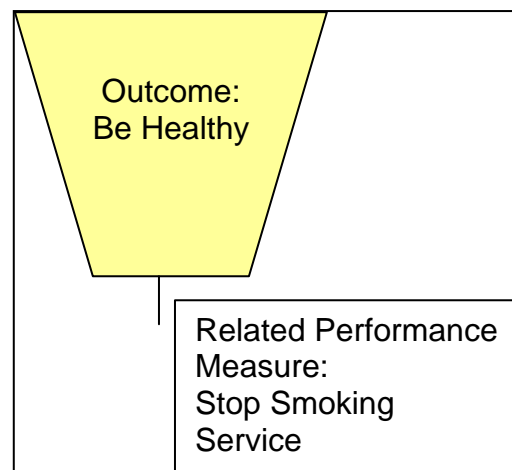
NI123 Stopping smoking

This performance measure relates to the Be Healthy Outcome and shows the particular contribution of the NHS Stop Smoking Services.

The measure relates to the number of people who stated that they have not smoked in the previous two weeks at the point when they are assessed four weeks after their designated quit date. It therefore relates to both the quantity of provision and quality of the service.

The information we have available to us at a local level is indicative based on submissions by a range of providers including GP practices. Annual figures are officially announced by the Department of Health in August following the financial year end.

There were no changes to the LAA targets during the recent refresh.



Target figures			
Baseline	2008-09	2009-10	2010-11
1000, per 100,000 (average rate for 4-week quitters achieved in the period 2004/05 - 2006/07)	1,161 per 100,000	1,185 per 100,000	1,255 per 100,000

The most recent indicative performance information is shown below:

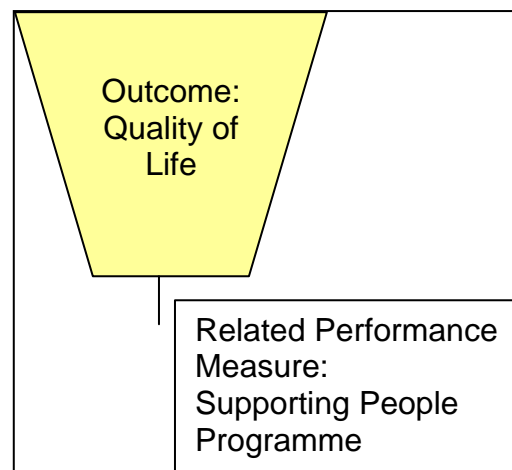
Latest data	Latest performance & evaluation against target	Change from last position	Next data
Jan 09 financial year to date (provisional)	720 per 100,000 Red	↑ ☺	Feb 09 financial year to date due soon

Performance was under target. Increased activity has taken place in Quarter 4 and it is anticipated this will reduce the discrepancy but is unlikely to meet the target.

NI141 Vulnerable people achieving independent living

This performance measure relates to the Supporting People Programme and its contribution to helping people in housing need.

The measure is derived from information provided by hostels and other short-term accommodation providers in relation to the numbers of people who have left their service. People are counted as 'achieving independent living' if they have had a successful planned move-on for example to other supported accommodation or general needs housing depending on the needs of the person.



There were no changes to the LAA targets during the recent refresh.

Target figures			
Baseline	2008-09	2009-10	2010-11
60.2% (2006/07)	68%	69%	70%

The most recent performance information is shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
Qtr 3 08/09 Year to date	75.2% Green	N/A	Qtr 4 in July 09

The graph below shows recent performance alongside the LAA targets.

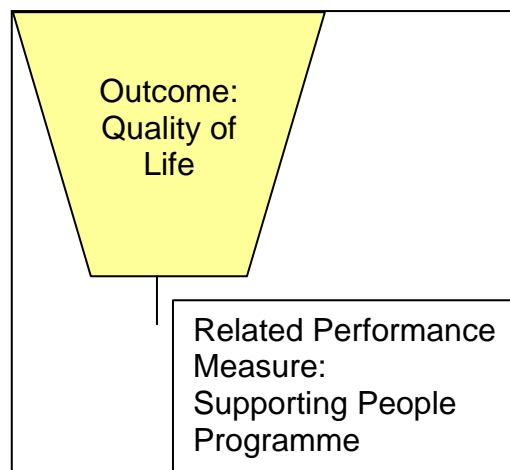


Due to the nature of the client group, there will be fluctuations in these figures. However, we expect to meet 2008/09 year end target.

NI142 Vulnerable people who are supported to maintain independent living

This performance measure also relates to the Supporting People Programme and its contribution to helping people in housing need.

The measure is derived from information provided by longer-term housing related support services and floating support services in relation to the numbers of people accessing the services. People are counted as 'maintaining independent living' if they are currently accessing the service or have had a successful planned move-on.



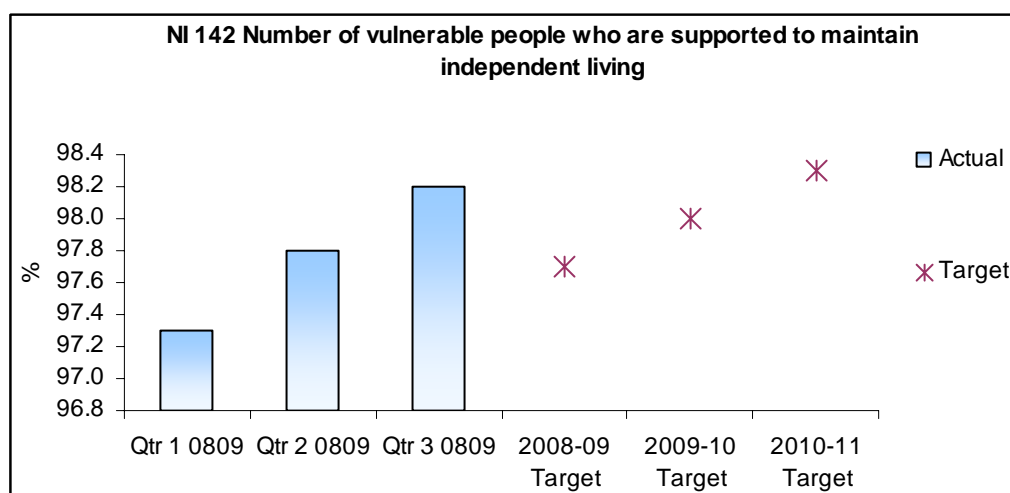
There were no changes to the LAA targets during the recent refresh.

Target figures			
Baseline	2008-09	2009-10	2010-11
97.5% (2006/2007)	97.7%	98%	98.3%

The most recent performance information is shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
Qtr 3 08/09 Year to date	98.2% Green	N/A	Qtr 4 in July 09

The graph below shows recent performance alongside the LAA targets.

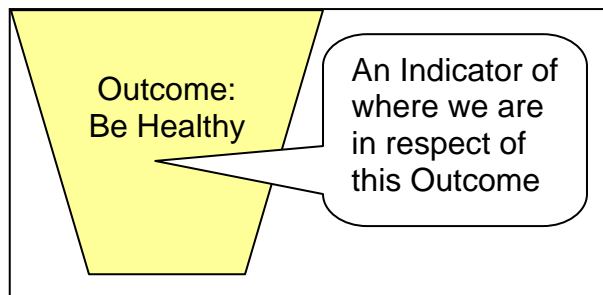


Due to the nature of the client group, there will be fluctuations in these figures. However, we expect to meet 2008/09 year end target.

NI008 Adult participation in sport

This is a population level indicator that gives us an insight into the 'Be Healthy' outcome.

The information for the indicator is derived from the Sport England Active People Survey that is conducted annually. The poll asks whether respondents participate in at least 30 minutes of sport and active recreation (including recreational walking and cycling) of at least moderate intensity on at least 3 days a week.



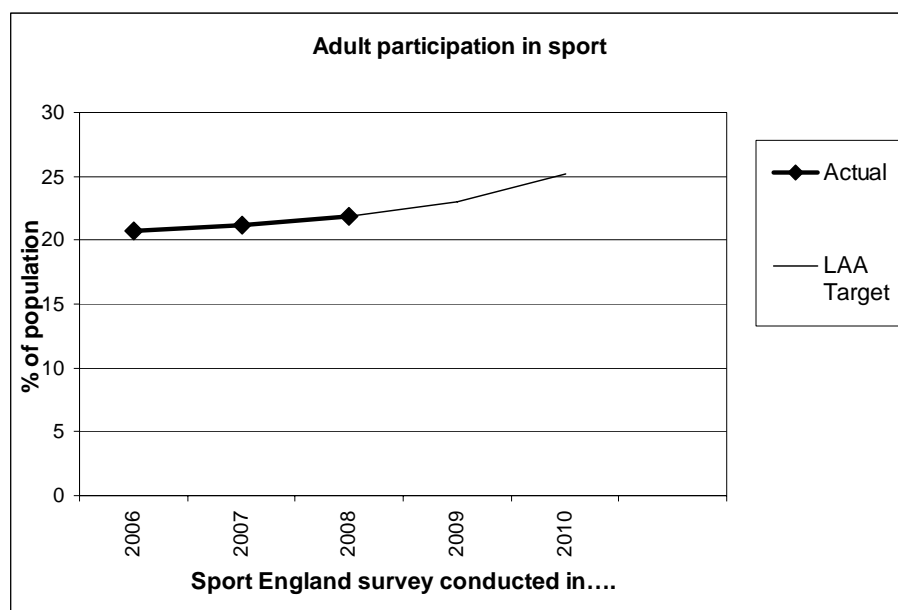
In the recent LAA refresh, these targets were revised upwards because the results of the 2008 poll were over the original target and new resources have been accessed to promote physical activity and sport.

Original target figures				New target figures			
Baseline	2008-09	2009-10	2010-11	Baseline	2008-09	2009-10	2010-11
20.7% (2006/07)	21.2%	21.5%	22%	21.2%	21.9%	23%	25.2%

The most recent performance information is shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
2008 survey	21.9% Green	↑ 😊	2010 (indicative)

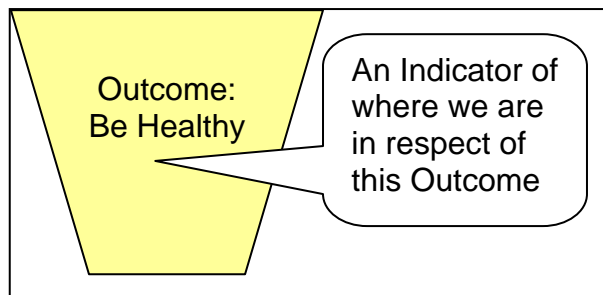
The graph below shows recent performance alongside the new LAA targets.



NI039 Rate of hospital admissions per 100,000 for alcohol related harm

This is a population level indicator that gives us insight into the 'Be Healthy' outcome.

Examples of people who would be counted in this measure are those with liver cirrhosis; some people with cancer; and, alcohol related road traffic accident victims. Our performance against this measure is calculated and released annually by the North West Public Health Observatory. There are plans to make this quarterly in the future.



Success against this measure will come about as a result of the effective implementation of the range of activities and actions outlined in Safe, Sensible and Social: Newcastle's Alcohol Harm Reduction Strategy.

As a result of national changes in the methodology for calculating this indicator, changes were made in the baseline and targets in the recent LAA refresh.

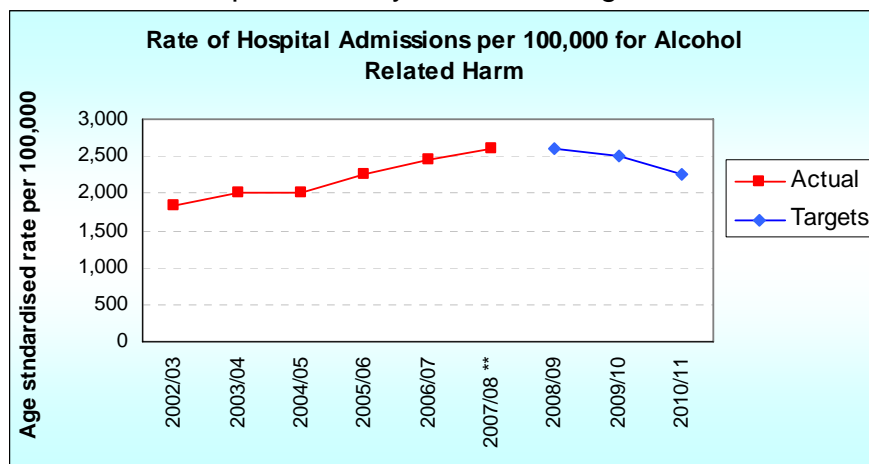
Original target figures				New target figures			
Baseline	2008-09	2009-10	2010-11	Baseline	2008-09	2009-10	2010-11
2718.46 (2007/08)	2963.12	3185.35	3376.48	2465 (2006/07)	2615	2502	2262

The most recent performance information is shown below:

Latest data	Latest performance & evaluation against target	Change from last position	Next data
2006/2007	2,465 N/A	↑ ☹️	07/08 data imminent

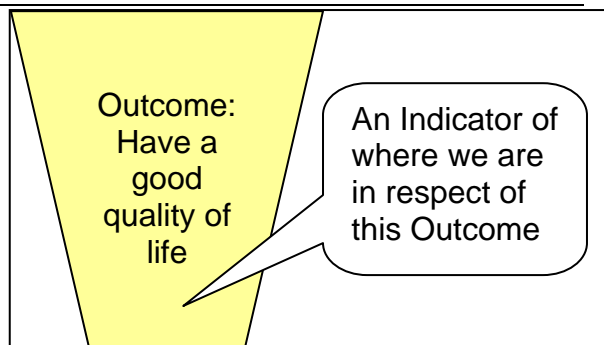
The graph below shows recent performance alongside the new LAA targets.

**It includes the provisionally announced figure for 2007/2008 of 2,615



NI138 Satisfaction of people over 65 with both home and neighbourhood

This is a population level indicator giving us insight into the Outcome 'Have a good quality of life'. Wellbeing and Health Partnership shares this indicator with Environment and Housing Partnership.

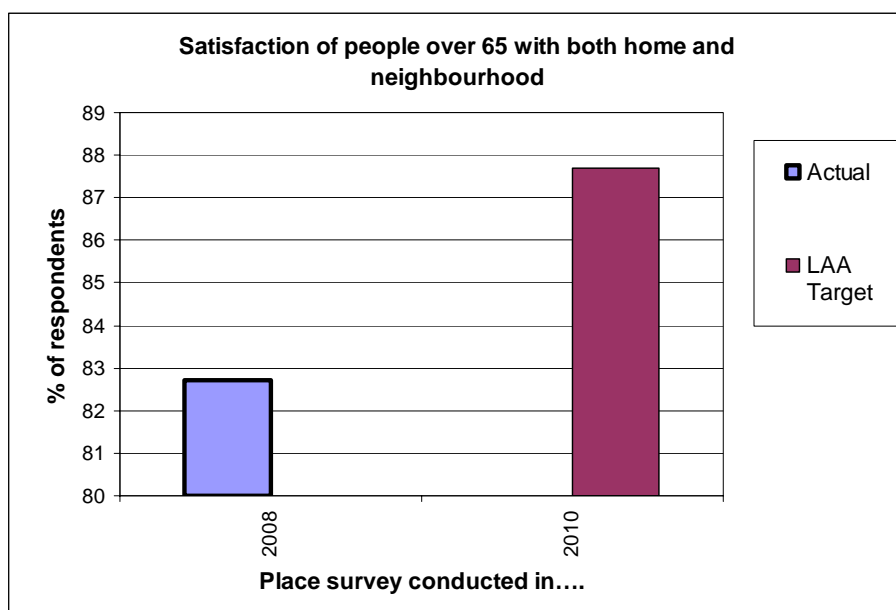


The information for the indicator comes from the Place Survey conducted every two years. Respondents are asked two separate questions:
 - Overall, how satisfied or dissatisfied are you with your local area as a place to live?
 - And how satisfied or dissatisfied are you with your home as a place to live?
 Responses are counted if they answer Very Satisfied or Fairly Satisfied to both questions

The results of the first 2008 Place Survey were released along with guidance on target setting in March 2009. The guidance stated that targets had to be set at a level where changes were statistically valid. Our LAA therefore shows the following baseline and target:

Target figures			
Baseline	2008-09	2009-10	2010-11
82.7%	-	-	87.7%

The same information is displayed graphically below:



NI119 Self reported measures of people’s overall health and wellbeing

This is a population level indicator giving us insight into our overall achievement on all indicators.

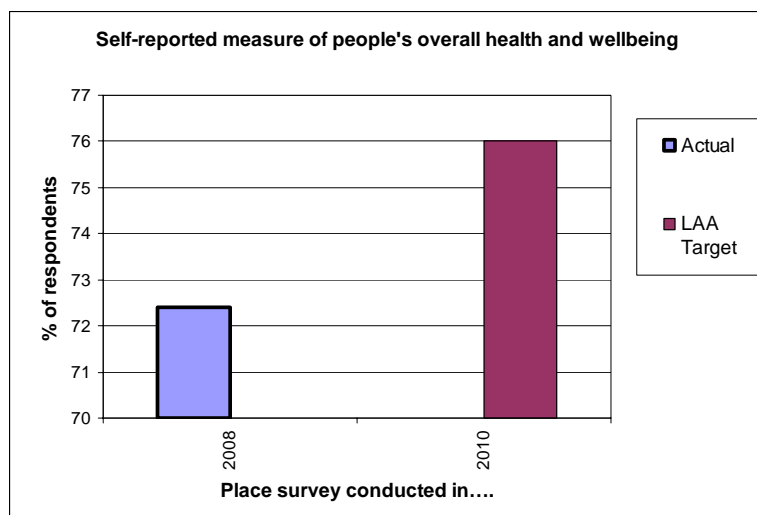
The information for the indicator comes from the Place Survey conducted every two years. Respondents are asked “How is your health in general?” and their responses are counted if they answered Very Good or Good.

The results of the first 2008 Place Survey were released along with guidance on target setting in March 2009. The guidance stated that targets had to be set at a level where changes were statistically valid. Our LAA therefore shows the following baseline and target:



Target figures			
Baseline	2008-09	2009-10	2010-11
72.4%	-	-	76.0%

The same information is displayed graphically below:



NI120 All-age all cause mortality rate (male)

This is a population level indicator giving us insight into our overall achievement on all indicators as it closely relates to life expectancy.

The information for the measure is calculated nationally and is released in December each year to relate to the previous calendar year. The measure is derived from data about deaths and uses a methodology that considers the local age profile so that comparisons can be made between different areas.



No changes were made to the baseline or targets in the recent LAA refresh.

Target figures			
Baseline	2008-09	2009-10	2010-11
836.85 (2006)	757 per 100,000	729 per 100,000	701 per 100,000

The graph below shows available information and the LAA target.

